

MINUTES: Clinical Affairs and Quality Assurance Committee Meeting
Date: Wednesday, March 16, 2022
Time: Noon-1:00 PM
Location: Zoom



Present Andrew Corsaro F2022 (CAQAC Chair); Olga Luaces F2023 (Vice-chair); Dayane Oliveira F2023, Cesar Migliorati F2024; Nick Kaleel (Chair of Infection Prevention Sub-committee) F2024; Nicole Escoffier 2022; Aubrie Zuiderveen 2023; Jonathan Nguyen 2024; Stephen Kostewicz (ex-officio-staff); Richelle Janiec (ex-officio-staff); Stephanie Grantham- Clinic Administration;

Absent Monica Fernandez (Chair of Dental Materials and Devices Sub-committee). Need a faculty member for 2023. Panos Zoidis-current ADCA (ex-officio); Anita Gohel (Chair of Radiography Safety and Quality);

AGENDA	Discussion	Action
Welcome	Chair: Andrew Corsaro Call to order at 12:02 PM Quorum Reached	
Approval of Minutes	Review of minutes from 2/09/22 conducted at the end of the meeting: motion carried to accept corrections as written	Carrie Thurman will post to website
Highlights from Sub-committees	No updates at this time <ul style="list-style-type: none"> • DMD-(DentalMaterialsDevices) met this month and reviewed concerns with our main supplier of impression material changing their operation to digital dentistry, discussed opportunities for GSK to present their prevention products to our faculty/staff and eventually students. • SIP (SafetyInfectionPrevention) met this month and discussed the charges sent to them from 	<ul style="list-style-type: none"> • Subcommittee chairs need to send final minutes from prior meetings and draft minutes from the recent meeting to Richelle

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	<p>this committee</p> <ul style="list-style-type: none"> • 	
<p>Old Business/New Business</p>	<p>Committee Leaders:</p> <p>Update from Committee Leadership:</p> <ul style="list-style-type: none"> • Standard 5- Patient Care: The adhoc committee is making good progress on the development of the document(s). There is a share drive which contains much of the supporting documentation for the final document. • Dr. Corsaro and Dr. Zoidis have been completing the QA on cases and assessing the reasons many cases are being sent back to the lab for revisions or remake. <p>Update from Clinical Affairs:</p> <ul style="list-style-type: none"> • Active searches in Clinic Administration: We have three long time staff planning to exit in the month of April. We are taking this opportunity to reclassify these positions and organize responsibilities. The posted positions we have right now are: <ul style="list-style-type: none"> • Dental Assistant I • Dental Assistant II • Dental Assistant Supervisor • Operations Manager (over coordinators and 	

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	<p>DA supervisor) the expectation is this person will fill in as needed for the coordinators and will cover the TED funds and schedule development for the predoctoral clinics. The DA supervisor will cover the DAs as needed in the predoctoral clinics.</p> <ul style="list-style-type: none">• The plan is to work with the DA staff and these positions to mold the team for growth. The dean has been supportive with our initiatives. Together with the Office of Continuing Education, we are planning focused staff development opportunities including but not limited to a full day of training in the August break with experts from within our college.• Richelle is presenting to SFC Dental Assisting students on 3/25 regarding working at UFCD as a DA. She will highlight the UF benefits and perquisites (perks), as well as the many staff members who have started out as a DA and promoted to various positions throughout the college. In addition, advertise for the open positions across the college. <p>Update from IT-</p> <ul style="list-style-type: none">• Ongoing issues with Carestream sensors and axiUm/MiPACS.• Random, intermittent crashes which we expect to receive a “hotfix” with axiUm version 7.08.04 for example a form issue that will not allow users to correct an invalid date on a form.• Dr. Kaleel asked if the speed would increase	
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	<p>with the hot-fix, he noticed improvement since January, but there continues to be issues with MiPACS crashing axiUm and slowness when opening MiPACS- they have brought in UFIT service techs to check the systems in the clinic, and continue to experience the issues. Richelle asked Stephen if some of this would be corrected with the improved hardware in the August Break clinic machine refresh (New CPUs and Monitors).</p> <ul style="list-style-type: none"> • Dr. Migliorati offered great appreciation for the work Stephen completed to get the eRx program implemented. He indicates the program works well for him in Oral Medicine and he wondered if this is the same for other end users. Stephen confirmed that the end users appear to be working with eRx well, and the majority of service requests (help tickets) are for onboarding of new eRx users. • Dr. Migliorati will need EPIC on the Oral Medicine clinic computers, and he will submit a service request to make this happen since this request is outside of the Dental/Vet Med UFIT resource team's access. 	
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<p>Student Roundtable</p>	<p>Class of 2022:</p> <ul style="list-style-type: none">• Dr. Corsaro began with recognizing the recent occurrence where four individual prosth sessions were temporarily closed, and that coverage for those sessions has been secured. Additionally, Prosth provided five additional sessions for coverage on Thursdays.• Gratitude from the class for everyone who played a role in supporting the students for their state licensure examination. They recognize that everyone worked together for the good for this effort, for both the E/P exam in December and the P/R exam in March.• Concern from students assigned patients who still need a medical consult and reflecting that they believe this may be slowing down the process of completing the COE. Dr. Corsaro explained that this is occurring by design, we have transitioned the medical consult back to the COE because this is where the complete oral evaluation is occurring (Screening is a very limited evaluation determining the suitability of the patient’s needs with the student skill level). We observed a major slow down with assignment when we were waiting on responses from medical consults in screening. We believe the provider who completes the full exam would have greater impact on the patient regarding completion of the medical consult.• Request to optimize all opportunities,	<ul style="list-style-type: none">• Dr. Corsaro would like to have the details including the dates of the screening.• Dr. Migliorati reminded the committee of the availability of a guide developed to help faculty and students navigate the process of COE when a patient presents with a complex medical history. Richelle demonstrated in axiUm how to find the links button on the tool bar and locate following link: Oral Medicine Clinical Patient Management Guidelines » Clinic Administration » College of Dentistry » University of Florida (ufl.edu)
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	<p>especially for prosth, for the senior class to be in clinic. Richelle shared that this is something the leadership is working on currently.</p> <p>Class of 2023:</p> <ul style="list-style-type: none"> • Team 7: Booking appointments appears to be a slow process. • Team 6: New coordinator who does not respond effectively to communications (axiUm messages) nor does she use the contact notes when communicating with patients. • Some of the recent assignments of patients have resulted in harsh interactions with student providers resulting in the patient being very upset because they are being referred to Prosth which is more expensive and they thought the care was very inexpensive or “free”. Dr. Kaleel indicated it would be important to know the dates the patients were screened. Dr. Corsaro stated the patients are provided with a walkout form that has information about the program and what to expect. <p>Class of 2024:</p>	<ul style="list-style-type: none"> • Richelle is aware and has asked the manager to meet with the staff members to discuss any barriers that may be affecting appointment scheduling, or effective use of communication tools. • Class president will encourage the student to contact Dr. Corsaro with the details of the assignment so he can investigate the concern further.
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	<ul style="list-style-type: none">• The class expresses appreciation for the new articulators that were purchased.• The class is looking forward to clinic entry next semester.	
Faculty Roundtable	<ul style="list-style-type: none">• Nothing new from the faculty.	
Adjourn	Meeting adjourned at 12:49 PM	

NEXT meeting: Wednesday, April 13, 2022