MINUTES: Clinical Affairs and Quality Assurance Committee Meeting
Date: Wednesday, January 12, 2022
Time: Noon-1:00 PM
Location: Zoom

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Present: Andrew Corsaro F2022 (CAQAC Chair); Olga Luaces F2023 (Vice-chair); Dayane Oliviera F2023, Cesar Migliorati F2024; Nick Kaleel (Chair of Infection Prevention Sub-committee) F2024; Nicole Escoffier 2022; Aubrie Zuiderveen 2023; Jonathan Nguyen 2024; Panos Zoidis- current ADCA (ex-officio); Stephen Kostewicz (ex-officio-staff); Richelle Janiec (ex-officio-staff); Anita Gohel (Chair of Radiography Safety and Quality); Kim Dixon-Clinic Administration, Stephanie Grantham- Clinic Administration; Carrie Thurman- Clinic Administration

Absent: Monica Fernandez (Chair of Dental Materials and Devices Sub-committee).

AGENDA	Discussion	Action
Welcome	Chair: Andrew Corsaro Call to order at 12:01 PM Quorum Reached	
Approval of Minutes	Review of minutes from 12/8/2021: motion carried to accept as written	Carrie Thurman will post to website
Highlights from Sub-committees	No updates at this time • Radiology Sub-committee: We are considering adding INFINITT software to help us read the CBCT images at workstations. This would be software in addition to MiPACS. MiPACs works great for 2D and INFINITT works well for 3D imaging •	
Old Business/New Business	Committee Leaders: **Update from Committee Leadership:** • Screening & Patient Services: Dr. Corsaro has	

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	taken on this new role. He is taking time right now to review the processes. Following his position as Chair for CAQA, he will continue as an ex-officio member of the committee. Dr. Echeto has been very helpful with this transition and will continue to make herself available to Dr. Corsaro as needed for advice. Dr. Corsaro expressed that the timing of this transition has coincided with the mock board exam, the ending of Choices and multiple challenges with the staffing of clinics due to the pandemic, so asks for some patience with this transition. • Mock Boards: Next week, Thurs-Friday, we will run the mock boards for the senior class with all of the juniors assigned to assist their seniors. We are using all four Teams Clinics for this exam process. One thing we are noticing this year is resistance from patients to sit for the exam, and it is hard to discern whether this is due to the impact of the pandemic. Dr. Gohel shared that many students who are screening during the day are not requesting a panoramic series for their patients, and they really need help considering	

| | requesting this series when planning their radiographs; especially if they are planning for the periodontal examination. Aubrie asked about the provision of RVUs for the 3DNs role in the exam. Students assisting will receive the operative and perio assisting RVUs where applicable.

• CHOICES: We will be removing the CHOICES identifier from axiUm on 1/14/22; anything that is in the system already will be covered. There is a nice possibility the county will provide a soft RFA and they have shown interest in continuing to work with UFCD in support of members of our community who have difficulty accessing dental care.

Update from Clinical Affairs:
• Standard 5- Adhoc Committee: The committee is large and many members of CAQA are tapped for this Adhoc committee or a work group. There are nine sub-standards, and we have created nine work groups to address the nine sub-standards. Initially they will identify any strengths or weaknesses.
• Omicron: Currently we have the 10-day quarantine protocol; we are waiting on a revision to the new protocols. We are asking personnel (faculty/staff/students) come to clinic with their N95 in place. In classrooms, we ask that faculty and students remain | |

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	masked. • **SMILE**: We purchased 300 Hanau Articulators for the clinics. We purchased 100 new valo curing lights currently installed in the Sim Lab. We purchased six Carestream sensors for the DMD Endo clinic. **Update from IT-** • Big update for axiUm this month, the immediate roll out in the clinics went relatively smooth for end user workflow. We have two outstanding issues: **1.** Performance in the scheduler is very slow which is using so much of the memory resources and slowing down the performance of the software; we have support from UFIT and Exan to work toward a resolution. **2.** There are random occurrences where people will go to open a treatment plan, and axiUm will hang. Exan developers are also working on this issue. We have noticed that when we reset the workstation setting, it helps the person who works at this location. This is a temporary fix until we can get a permanent fix from the vendor. • axiUm updated Continued: Faculty have shared with Dr. Zoidis- Students have shared	

	with Richelle an issue with a few VDI instances where the icons were not showing on the left. Stephen stated they have found it, and fixed it and redeployed the VDIs. There may be some instances that did not receive the deployment (may have been in use at the time) Eventually the VDIs will get the fix, the best plan is to restart the VDI which will force the instance to be destroyed and a new instance will be assigned to the user. If this happens on a target workstation for remote desktop, Stephen stated this is something we can fix, please submit an IT ticket.	
Student Roundtable	Class of 2022: • Thank you from the Class of 2022 for everyone's hard work on the mock boards and the state boards. • Request to block off days to shadow in graduate clinics allowing them to go directly to the clinic, rather than going to clinic first and then missing an opportunity to assist or observe a surgery or procedure. Dr. Corsaro shared that seniors in good standing and in good progress toward graduation may work with a grad program to be added to an appointment, the student's coordinator would need to know so he/she can unreserved the student from clinic. If there is a case "on the fly" then we need to make sure the team clinic	

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	needs are met before heading to another clinic. The difference is in the planning and organizing on the behalf of the student. • Students in 3A are having issues with the responses given by the dental assistant staff during clinic. The students are trying hard to be respectful to the point that the assistant is working alone in the clinic. • What are the expectations of the D4s the day they are not scheduled to be in clinic for the exam. The students are not required to come in on the day they are not scheduled. • CHOICES- clarification requests: 1. Anything finished before the end of the day on Friday will be covered.- Confirmed by Dr. Corsaro. 2. What about prosthodontics?- Response from Dr. Corsaro: anything "In-Process" will be covered, so the parent code must be In-Process. Students must be aware that you cannot make a code "In-Process" unless the code is truly in process. • Students already treating a patient (such as the D2A, D2B, D3A, D3B assigned patients) who has treatment needs can contact screening to request the patient be assigned to them until	

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	the treatment plan is completed. • Congratulations to Dr. Corsaro! Class of 2023: • Students are requesting automatic door closers on all clinic doors to help maintain closed door protocols. Currently the doors either get left open unintentionally, or get unintentionally slammed. We are looking for a less disruptive clinic experience for patients and providers. • Does axiUm have the ability to generate an automatic text regarding a schedule change. If no automated text, can there be a protocol to contact the student for last minute changes. Stephen stated that there are some options for messaging. First, by protocol the coordinator can send an axiUm message to the student, the student can enable subscribing of messaging to emails. Hopefully this is a short-term issue due to the impact of so many absences due to the pandemic. • Input from 2023 regarding the clinic length session. Because clinic in the PM is only 2.5 hours, Operative has changed the timeline 2.25 hours for competencies. The class prefers 3.0 hours of clinic. Dr. Corsaro offered that historically, the clinic sessions have been 2.5 hours and were made 3.0 hours in an effort to get help the students get caught up after having the orange/blue sessions. This feedback is very helpful.	• Richelle/Dr. Zoidis will bring this to Charles today. • Kim shared that frequently in the past couple of weeks due to the Omicron variant impact on student attendance to clinic, she has had to work with the OAA and the coordinators to quickly fill a space on a rotation in order to have the screening clinic covered. She recognized that this occurred at a time when she was not able to contact the coordinator in a timely manner in order for the student to be called, or messaged. She apologized for this and will work toward avoiding this in the future.

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	Class of 2024: • Nothing to report at this time from 2024.	
Faculty Roundtable	Dr. Migliorati shared that the Florida Blue Grant has ended and we no longer have funding of a nurse for the clinic. He asked for feedback from the program to indicate the value of the experience and our plans going forward. Dr. Kaleel offered recognition of how very well Bryce worked with our students. Her teaching style was a great match for our students and our setting. Dr. Migliorati indicated that we will continue with referrals to and from Archer Family Clinic.	
Adjourn	Meeting adjourned at 1:04 PM	

NEXT meeting: Wednesday, January 12, 2022 by zoom