

MINUTES: Clinical Affairs and Quality Assurance Committee Meeting

Date: November 18, 2020

Time: 12:00 PM- 1:00 PM

Location: Zoom Conference



Present: (Chair) Micaela Gibbs F2021, (Chair-elect), Andrew Corsaro F2022Abi Adewumi F2021, Carlos Soucy F2022, Olga Luaces F2023, Hannah Eder 2021, Nicole Escoffier 2022, Aubrie Zuiderveen 2023, Cesar Migliorati-ADCA (ex-officio), Stephen Kostewicz (ex-officio-staff), Richelle Janiec (ex-officio-staff); F2022Nick Kaleel (ex-officio- Chair of Infection Prevention Sub-committee),

Excused Absent: Dayane Oliviera F2023, Monica Fernandez (Chair of Dental Materials and Devices), Anita Gohel (Chair of Radiography Safety and Quality)

AGENDA	Discussion	Action
Welcome	Call to order at 12:02	
Approval of Minutes	October 14, 2020 minutes reviewed and approved as amended	Carrie Thurman to update the Intranet
Roundtable feedback on return to business	<ul style="list-style-type: none"> • Patient Admissions, Retention and Satisfaction (PARS): Update- Dr. Corsaro reported the survey is ramping up for an early December delivery. Several factors delayed the process this year not only CoVID but also weather delays. The Survey has been updated to include CoVID related questions and the process is being updated to reflect infection prevention protocols. We are not distributing "stickers" to patients (or candy to staff for incentive), but we are giving each survey participant a pen to keep after they complete the survey. • Safety & Infection Prevention (S&IP): Brief update- by Kim Dixon. Video for verification of sterility is completed, and the video for donning/doffing PPE will 	PARS to communicate to college the survey plans for 2020. S&IP: Kim will work with Kelly Sobers to complete the second video, and then she will work with Richelle to incorporate into a

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	<p>be remade. The goal is to have the videos ready for after the holidays to serve as a reminder to all clinical providers.</p>	refresher training product geared for release by January 2021.
Old Business/New Business	<p>Committee Leadership Update:</p> <p>Clinical Affairs Update:</p> <ul style="list-style-type: none"> • RED CARD/Emergency Numbers Project: We need volunteers of Committee Members to verify the Red Card numbers and the Emergency Numbers • Role Identification now that we all look very similar: It is very difficult for a patient to know who is speaking to them at a given time in the operatory. It is important not only for providers to self-identify and articulate their role, but also for us to consider having a distinct simple manner for the patient to visually recognize the role of the individual they are speaking with. IE- an extension of the Red Card with a role identifier. (Dentist/Dental Student/Dental Resident/Dental Asst/Dental Hygienist/Dental Staff) There are some recognizable issues with this idea, the providers wear the opaque yellow gowns when they interact clinically with a patient. It was determined that we could develop a workgroup to begin talking about this concern keeping in mind short term wins, and long term plans. • Dr. Migliorati addressed maintaining CoVID related safety precautions as we head into the holiday season. He reinforced adherence to masking, social distancing and hand sanitization. Dr. Gibbs added 	<ul style="list-style-type: none"> • Committee members (voting members) will contact Richelle to indicate their interest in helping with this project. • Committee members interested in participating in a workgroup may contact Richelle <ul style="list-style-type: none"> • Dr. Gibbs will check on availability of testing throughout the break period.

	<p>that ScreenTest&Protect (STP) is making testing available before and after the break and she encouraged the students to be tested before and after they leave for break, in addition to adhering to the safety protocols.</p> <p>IT updates:</p> <ul style="list-style-type: none">• Minor axiUm update scheduled for 12/27/20, this will result in major down-time on 12/27/20 and sites providing emergency care should be prepared for downtime processes for patient management on 12/28/20 on the off chance that the system will still be down.• e-prescribing process: The majority of residents are on board with eRx, and we are working with the faculty accounts now. A video has been made available to faculty/residents/staff to view. When watching the video fast forward 2mins30secs, this first section demonstrates for those end users only using the vendor's product to access a patient's record. eRx is incorporated into axiUm and we access our patients records using axiUm. <p>RVU update: Dr. Gibbs is working through a long list of forms requiring the approval and update to final status, when she completes these two steps, the RVU report for the external rotations should be updated in your personal planner. Please be patient with this process, the anticipated finish time will be next week.</p> <p>Class of 2021:</p> <ul style="list-style-type: none">• Team 10 concern shared regarding coverage of coordinator during absence. Richelle stated a message went out to the coordinators on Monday PM or Tuesday AM and she expects this concern to be	
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	<p>resolved, but if it is not then please contact Richelle or Jerri.</p> <p>Class of 2022:</p> <ul style="list-style-type: none"> • Students are very anxious to start scheduling in the spring semester, and they are wondering when the schedules will be available. • Gowns delivered wet to Aesthe-Tech two weeks in a row • Gowns delivered in an unusable condition- <p>Class of 2023:</p> <ul style="list-style-type: none"> • Students in this class are very concerned about being able to shadow in clinic before they enter in the summer and ask that as we consider the spring semester we keep their needs to shadow in mind. • Materials dispensed for the perio exercise were expired by two months, the students asked how they should approach expired materials. Richelle stated she would follow up with Leasing, and reinforced that we do not permit working with expired materials at UFCD. Dr. Corsaro offered instruction that the provider is always responsible to verify the materials are not expired and ultimately the person who is responsible for checking expiration dates. He praised the student representative for identifying and raising this concern to our attention. <p>Faculty Rounds:</p> <ul style="list-style-type: none"> • Dr. Migliorati shared he will be out of the office until January 4, 2021. He states he will continue with email 	<p>Cintas: Richelle will work with her team to create a more effective long term solution to collecting “rejected” gowns. Suggests a bright colored container with distinct language such as “Rejects for Richelle” ... this is not her campaign slogan by the way.</p>
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	correspondence and he will participate in scheduled zoom meetings. He wishes everyone safe and happy holidays.	
Adjourn	Meeting adjourned at 12:53 PM	

NEXT meeting: December 9, 2020 at noon on zoom.