

MINUTES: Clinical Affairs and Quality Assurance Committee Meeting

Date: October 14, 2020

Time: 12:00 PM- 1:00 PM

Location: Zoom Conference



Present: Micaela Gibbs F2021, Abi Adewumi F2021, Carlos Soucy F2022, Olga Luaces F2023, Dayane Oliveira F2023, Excused Hannah Eder 2021, Nicole Escoffier 2022, Aubrie Zuiderveen 2023, Cesar Migliorati-ADCA (ex-officio), Stephen Kostewicz (ex-officio-staff), Richelle Janiec (ex-officio-staff)

Excused Absent: (Chair-elect), Andrew Corsaro F2022, Monica Fernandez (Chair of Dental Materials and Devices), F2022Nick Kaleel (ex-officio- Chair of Infection Prevention Sub-committee), Anita Gohel (Chair of Radiography Safety and Quality)

AGENDA	Discussion	Action
Welcome	12:01	
Approval of Minutes	September 15, 2020 minutes reviewed and approved as amended	Carrie Thurman to update the Intranet
Roundtable feedback on return to business	<ul style="list-style-type: none"> • Patient Admissions, Retention and Satisfaction (PARS): FILL IN HERE <ul style="list-style-type: none"> -Met on 9/30 and 10/7 -Survey planned for first two weeks of November 2020. • Safety & Infection Prevention (S&IP): Met on 10/1/20 <ul style="list-style-type: none"> -Approved minutes from 2019 -See attached draft minutes for 2020 -Question from chair, how would the information be disseminated to the students. 	PARS to communicate to college the survey plans for 2020. S&IP me Nicole requested an email reminder be sent to the class regarding required training.
Old Business/New Business	Committee Leadership Update: Clinical Affairs Update:	

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	<ul style="list-style-type: none"> • Student Affairs Request: We need S&IP to review the request from Student Affairs sub-committee to reuse materials that have been set up in an operatory where a patient has failed to show for the appointment. • Non-AGP procedure appointment guidelines. Dr. Migliorati will be meeting with the treatment coordinators on Friday to give them direction. Dr. Migliorati outlined expectations as: 1) Planned Appointment 2) Identify AGP or Non-AGP to help coordinator know how to schedule. Determining factors, there are limited number of chairs outside the bubble and there must be adequate faculty coverage in the clinics. Dr. Migliorati is meeting with Class of 2022 on Monday. • Dr. Migliorati addressed hearsay that “screening would be more efficient if team leaders could screen in clinic” He stated we have put a great deal of work in developing a cleaner process and one that helps us to avoid accepting patients with too complex needs for the predoctoral program. Richelle added that the number of screenings in the first year would have been higher than the previous year if we did not have to close down in March. Stephen added that the data backs up the improvement, and that we are using the data to help guide revisions. Dr. Migliorati confirmed Dr. Gibbs question about standardization of screening processes. Nicole offered that she loves screening clinic and will offer her opinion to her classmates if asked, she also shared that timing with the Radiology 	<ul style="list-style-type: none"> • We will ask S&IP to review the information posed by the Student Affairs Committee.
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clinic has resulted in conflict. Dr. Migliorati acknowledged Nicole's concern and shared that Dr. Echeto has worked with Dr. Gohel to permit patients who present after 12:15 will be first seen at 2:00 following the lunch break.

IT updates:

- e-prescribing process: IT is making progress with the residents. Dr. Migliorati shared that faculty compliance with follow-through is critical for their success. IT is providing a great deal of support to help the faculty navigate the onboarding process for eRx.

Class of 2021:

- Choices question: How close to running out for this year, and will it be renewed for next year.

Class of 2022:

- What is a protocol to see a patient with history of CoVID+ outcome?
-Dr. Migliorati states we will need to know the timeline, it is best to present the case in advance of the appointment/or return to clinic with clinic administration.
-He reminded everyone to use the questionnaire through One.UF to check-in weekly.
- Scheduling patients when the 4DN is not present, when it is okay to pull people from different clinics.
-Richelle shared the process for identifying available juniors for scheduling as second providers. 1) Within team, 2) within care group, 3) within same floor home team, 4) all care groups. She also shared how coordinators can identify when a student is available to schedule as a second provider, and when they are being queued for an appointment with their associate.

- We will ask Dr. Corsaro to send an update out to the groups.

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	<p>-Dr. Migliorati is meeting with the coordinators on Friday and we will again ask them how we can overcome this cross-teaming concern. We recognized that we are operating a team model in a discipline clinic model and this along with the 4-hand dentistry requirement contributes to cross-teaming appointments. In the team clinic model under normal standards, cross teaming was prohibited.</p> <ul style="list-style-type: none"> • What do we do with gowns are found with stains or debris before use? -Richelle meets weekly with our representative from CINTAS and she will discuss recent concerns with him in their meeting today. <p>Class of 2023:</p> <ul style="list-style-type: none"> • Will our class enter clinic “on-time”? -We do not have a definitive answer to this question at this time. • At this point in the year, normally D2-s have their clinic associate, and we are curious of the plans. Will it be Orange/Blue? -Dr. Migliorati stated that as far as he knows the process is run by RDS and the office of Multi-cultural Affairs. Aubrie was encouraged to reach out to Dr. Pereira and Dr. Dilbone. <p>Faculty Rounds:</p> <ul style="list-style-type: none"> • Dr. Migliorati stated he enjoyed seeing the reflection paper for the Care One student and he offered to participate if there is room. -Dr. Gibbs welcomed the offer for help. 	<ul style="list-style-type: none"> • Richelle will work with the clinic staff to come up with a bin in each clinic to be a repository for the gowns with stains or defects between service visits.
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Adjourn	Meeting adjourned at 12:48 PM	
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NEXT meeting: November 18, 2020 at noon on zoom.